



The Family Resource Center of North Mississippi
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FAMILY RESOURCE CENTER OF NORTH MISSISSIPPI (FRC)

FRC IMPACT NARRATIVE 2021

TIMELINE: JANUARY 1 - DECEMBER 31, 2021

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NOTE: DATA BREAKOUT TABLES ARE AVAILABLE TO SEE DEMOGRAPHICS BY ENROLLMENT COUNTS IN PROGRAM SERVICES, CLIENT PARTICIPATION COUNTS & RATES OF COMPLETION.

The following Narrative is meant to provide a snapshot of aggregate counts for services we provided in our Youth and Adult Program Services, Community Outreach Services, Crisis Intervention Services, Child Advocacy Center Services, and Mississippi-Tobacco Free Coalition Services.

FAMILY & COMMUNITY RESOURCE PROGRAMS, SERVICES, & COUNTS

The Populations/Referral Sources we collaborate with and have served and are serving are listed under “Provided for” after each [Programs Services Provided](#) list. Particularly, the focus of this snapshot is a summary of total participation counts for our clients in response to our needs assessment of current gaps in services and unmet needs in our community and geographical region, such as **Community Outreach in response to COVID-19 needs that were expressed by our families, individuals, youth, communities and municipal officials,, workforce partners (community colleges), chancery and circuit court judges, public school officials, and public agency directors and case managers (MDCPS, MDHS, MDES, MDMH, Substance Use Treatment Centers, etc.)**

Family Dynamics/Parenting Program Services

386 unique counts with a total attendance/participation count of **2,266** clients receiving family dynamics/parenting courses, course modules, process group sessions, or workshop modules

Family Dynamic Program Services Provided:

- Active Parenting
- Co-Parenting & Non-Custodial Parenting
- Fatherhood
- Parenting Infants/Toddlers & Early/Middle Childhood
- Parenting Adolescence
- Domestic Violence Process Group
- Domestic Violence Education
- Healthy Relationships

Provided for:

- MDCPS & Comprehensive Addiction Recovery Act (CARA)
- MDHS
- Head Start
- Criminal Justice System (Diversion, Circuit Courts, MDOC-Drug Courts, Jails, Regional Prisons)
- MDMH
- MSDH

Youth Development & Reentry Program Services **NOTE: DUE TO COVID, PUBLIC SCHOOLS, YOUTH COURT, & COMMUNITY YOUTH PROGRAMS HAVE NOT ALLOWED SERVICES THIS YEAR.**

- unique counts with a total attendance/participation count of - clients receiving positive youth development courses, course modules, and out-source referral facilitation for counseling

Positive Youth Development Program Services Provided:

- Bullying/Cyberbullying
- Internet Safety
- Abstinence & Sexual Risk Avoidance
- Teen Dating Violence
- Teen Pregnancy Prevention
- Positive Youth Development Course & Modules

Provided for:

- Public Schools
- Alternative Schools
- Community Youth Organizations (Boys & Girls Clubs, Church Youth Programs)

- unique counts with a total attendance/participation count of - clients receiving youth reentry courses, course modules, and/or out-source referral facilitation for counseling

Youth Reentry Program Services Provided:

- Youth Addiction Education & Prevention
- Youth Moral Reconation Therapy

Provided for:

- Youth Court
- Chancery Court
- MDCPS & MDHS
- Public Schools & Alternative Schools
- Community Youth Organizations (Boys & Girls Clubs, Church Youth Programs)

Education & Literacy Program Services

39 unique counts with a total attendance/participation count of 206 clients receiving education and literacy courses, course modules, or workshop modules

Education & Literacy Program Services Provided:

- Online High School Credit Recovery Modules
- GED/HiSet & Online Exam Preparation
- GED & HiSET Programs Out-Source Facilitation with Community College Navigators
- ACT Preparation Modules
- ESL Courses or Out-Source Facilitation to a Resource
- Early Childhood-Pre K Education Modules
- Child Literacy Modules & Adult Literacy Modules

Provided for:

- High School Districts in Target Counties
- Mississippi Community Colleges (Primarily ICC & NEMCC)
- MDCPS & MDHS
- Regional Industry, Agencies, Businesses

Workforce Readiness/Essentials Program Services

79 unique counts with a total attendance/participation count of **134** clients receiving workforce essential skills training modules, course modules, or workshop modules

Workforce Readiness/Essentials Program Services Provided:

- Essential Career/Job Readiness
- Essential Life Skills
- Financial Literacy
- *Smartstart --Out-Source Facilitation with Community College Navigators*
- *ACT WorkKeys --Out-Source Facilitation with Community College Navigators*

Provided for:

- MDHS
- Mississippi Community College (Primarily NEMCC & ICC)
- MDCPS & Comprehensive Addiction Recovery Act (CARA)
- Criminal Justice System (Diversion, Circuit Courts, MDOC-Drug Courts, Jails, Regional Prisons)
- District Attorney Office
- MDMH & MSDH
- Community Agencies (Regional Rehab, Faith-Based, Addiction & Psychiatric Centers)

Adult Reentry Program Services

153 unique counts with a total attendance/participation count of **1,774** clients receiving reentry courses, course modules, or Moral Reconciliation Therapy (MRT) process group sessions

Adult Reentry Program Services Provided:

- Adult Reentry Education
- Adult Addiction Recovery Education
- Adult Moral Reconciliation Therapy
- Family Addiction Recovery Education
- Recovery Peer Support Group
- Conflict Resolution or MDMH approved Anger Management

Provided for:

- MDHS & MDCPS & Comprehensive Addiction Recovery Act (CARA)
- Criminal Justice System (Diversion, Circuit Courts, MDOC-Drug Courts, Jails, Regional Prisons)
- MDMH
- Community Agencies (Regional Rehab, Faith-Based, Addiction & Psychiatric Centers)

Crisis Intervention:

Crisis Intervention Services Provided & Provided for: Individuals & Families with Immediate Needs--Food Insecurity, Homeless, Beds for Kids, Car Seat Safety, Utilities Cut off, Clothes, Diapers, Safe-House, etc.:

- Total unique count of **49** clients receiving urgent or emergency services including Food (FRC Pantry), Infant Diapers, Adult Diapers, Utility Bill referral facilitation, Beds for Kids, Housing referral facilitation
- Total unique count of **59** clients receiving Car Seats and Car Seat Safety Training sessions.

Family & Community Resource Program Services Total Unique Counts were 706 distinct client participants enrolled in services including 4,429 client Program Participation Counts for the calendar year 2021.

CCCDM GRANT (Implemented Program Services 10/1/21)

Collaborative Youth Risk Prevention Services (findhelp database)

99 unique counts with a total attendance/participation count of **165** clients receiving family dynamics/parenting courses, course modules, process group sessions, or workshop modules

CCCDM Program Services Provided:

- FRCNMS Personal Intake
- CCCDM Risk Rating Scale
- Adverse Childhood Experience (ACE) Questionnaire
- CCCDM Service Navigation Assessment
- CCCDM Risk Rating Scale (Post)
- Protective Factors Survey

Provided for:

- MDCPS
- MDHS
- Head Start
- Criminal Justice System (Diversion, Circuit Courts, MDOC-Drug Courts, Jails, Regional Prisons)
- MDMH
- MSDH

CHILD ADVOCACY CENTER SERVICES & COUNTS

937 new clients for 2021 and **1,196 total** clients (unique counts) receiving CAC Direct Forensic Services

Child Advocacy Center Client Services Provided:

- INDIVIDUALS ASSISTED WITH VICTIM COMPENSATION APPLICATION
- INFORMATION & REFERRAL
- PERSONAL ADVOCACY/ACCOMPANIMENT
- EMOTIONAL SUPPORT OR SAFETY SERVICES
- SHELTER/HOUSING SERVICES
- CRIMINAL/CIVIL JUSTICE SYSTEM ASSISTANCE

Provided for:

- Criminal Justice System
- MDCPS
- MDHS
- MDMH
- Community Agencies (Regional Rehab, Faith-Based, Addiction & Psychiatric Centers)

MISSISSIPPI TOBACCO-FREE COALITION SERVICES & COUNTS

15,485 unique count of total encounters with individuals and/or organizations receiving MTFC Prevention Education Services

Mississippi Tobacco-Free Coalition Program Services Provided:

- Multi-Unit/HUD Housing presentations
- Public Schools for Tobacco/Vaping Disciplinary Work
- Coalition Member Participation & Interests
- Follow-up Visits to Ensure TIPS Poster Visibility
- Conduct E-Cig/Vaping Presentations
- Disseminate Educational Materials to Stakeholders and Partners
- Conduct Merchant Training Sessions
- Freedom from Smoking Presentation to Businesses
- Develop, Distribute, & Presentation of Information Packet to City Council (Clerks, Mayors, City Officials, Council Members etc.)
- Engage with State and Community Leaders & Disseminate Educational Materials
- Provide Communication originated by MSDH
- Distribution of TIPS Campaign Materials
- Attend & Present to Public School Health Council Meetings

Provided for:

- Public Schools & Boards
- Businesses
- Industry
- City Councils
- Community Agencies
- County Governments
- State Government Agencies

Family Resource Center Impact Summary: Programs & Community Outreach Service for 2021

Food Drives: COVID-19 Food Insecurities

TUPELO 1/27/21: 1,404 Families Received boxes of Produce, Dairy, & Meat (Mid-South)
TUPELO 2/3/21: 2,808 Families Received boxes of Produce, Dairy, & Meat (Mid-South)
TUPELO 2/10/21: 1,404 Families Received boxes of Produce, Dairy, & Meat (Mid-South)
FULTON 2/24/21: 1,248 Families Received boxes of Produce, Dairy, & Meat (Mid-South)
TUPELO 3/3/21: 1,296 Families Received boxes of Produce, Dairy, & Meat (Mid-South)
BOONEVILLE 3/4/21: 546 Families Received boxes of Produce, Dairy, & Meat (Mid-South)
FULTON 3/23/21: 486 Families Received boxes of Produce, Dairy, & Meat (Mid-South)
TUPELO 3/24/21: 1,326 Families Received boxes of Produce, Dairy, & Meat (Mid-South)
TUPELO 4/7/21: 1,296 Families Received boxes of Produce, Dairy, & Meat (Mid-South)
TUPELO 4/14/21: 2,592 Families Received boxes of Produce, Dairy, & Meat (Mid-South)
FULTON 4/20/21: 486 Families Received boxes of Produce, Dairy, & Meat (Mid-South)
TUPELO 4/21/21: 1,296 Families Received boxes of Produce, Dairy, & Meat (Mid-South)
TUPELO 5/5/21: 2,592 Families Received boxes of Produce, Dairy, & Meat (Mid-South)
FULTON 5/18/21: 540 Families Received boxes of Produce, Dairy, & Meat (Mid-South)
BOONEVILLE 6/22/21: 3,852 Families Received boxes of Produce, Dairy, & Meat (Mid-South)
BOONEVILLE 6/22/21: 184 Families Received boxes of Meat (Plumrose)
NOTE: COVID funding for Food Insecurities was not awarded for the month of July 2021
TUPELO 8/16/21: 360 Families Received boxes of Packaged Meat (Plumrose)
TUPELO 9/28/21: 273 Families Received boxes of Packaged Meat (Plumrose)
TUPELO 9/29/21: 253 Families Received boxes of Packaged Meat (Plumrose)
TUPELO 12/20/21: ~3,231 Families Received boxes of Produce, Dairy, & Meat (Mid-South)

20 TOTAL FOOD DRIVES--TUPELO, FULTON, BOONEVILLE
27,473 Total Families received Food Boxes: Food Insecurity

COVID-19 Mitigation & Hygiene Drives:

TUPELO 5/21/21: 478 Families Received Hand Sanitizer, Soap, Diapers (Mid-South)
TUPELO 5/27/21: 318 Families Received Hand Sanitizer, Soap, Baby Cereal (Mid-South)
TUPELO 6/24/21: 75 Individuals & Families Received FRC Safety Event for COVID Mitigation & Prevention Education with Magnolia Health Services and Tupelo Fire Department Partners at Ballard Park
FULTON 7/28/21: 91 Families provided clothing needs by "For the Children Clothes Closet"
TUPELO 8/5/21: 26 Individuals Received COVID Vaccinations with Partner Access Family Health & 132 Families Received boxes of Produce, Hand Sanitizer, & Soap after vaccination (Mid-South)
1,120 Total Individuals or Families: COVID-19 Mitigation & Hygiene Drives

Prevention Education Community Events:

FULTON 4/13/21: **10** Participants on Itawamba County MAP (making a plan) team held a monthly Task Force meeting concerning clients making requests for services.

NEW ALBANY 5/1/21: **150** Participants at Baptist Memorial Hospital - New Albany hosted their annual Baby Fair Event. This is a free community event for new and expecting mothers with the goal being to give resources to help with being the best parent they can be. We handed out resources for car seat safety and diaper bank information

FULTON 4/11/21: **6** Participants LifeCore MAP Task Force meeting held in the Fulton FRC

FULTON 4/30/21: **55-April Total Count** Participants were Senior ladies from the community who meet every Monday, Wednesday, and Friday for dance and exercise classes

FULTON 5/5/21: **8** Participants were Fulton Senior women utilize the FRC Senior Room for activities on Monday, Wednesday, and Friday from 9:30-11:30

FULTON 5/18/21: **6** Participants held LifeCore MAP Task Force meeting with the Fulton FRC

FULTON 6/1/21: **43** Participants attended Senior Exercise Classes in the Fulton FRC

FULTON 6/3/21: **38** Participants attended The Itawamba County Library partnered with the Fulton FRC to host weekly educational events for parents & children in the month of June

FULTON 6/3/21: **45** Participants attending The Little Indians Learning Center held their graduation for 4-year-old students in the auditorium of the Fulton FRC. Seventeen students were honored in the ceremony and 28 parents and family attended

FULTON 6/8/21: **8** Participants MAP Team (LifeCore) had their monthly meeting with Fulton FRC

TUPELO 6/8/21: **47** Participants attended and Navigators Eddie Begonia and Jessica Davis presented a Talk at Tupelo Parks and Recreation Summer Day Camp 2021 on Bullying and Self-esteem. We read the Bully Beans book and gave out "bully beans," or skittles. We also supplied the camp with Hand Sanitizer and Antibacterial Wipes.

FULTON 6/24/21: **75** Participants June Library Event on Animal Educational at the Fulton FRC

FULTON 6/26/21: **20** Participants attended NEMRA for their annual statewide field day. Included the Fulton FRC and Itawamba county chapter of the NEMRA group.

511 Total Individuals or Families: Community Prevention Education Events

29104 TOTAL OF INDIVIDUALS & FAMILIES SERVED BY FRC COMMUNITY OUTREACH PROGRAMS AND COLLABORATIVE PARTNERS FROM JAN - DEC 2021

15,485 TOTAL UNIQUE PREVENTION SERVICES/ENCOUNTERS PROVIDED BY FRC MISSISSIPPI TOBACCO-FREE COALITION DIRECTORS FROM JAN - DEC 2021

44,589 GRAND TOTAL OF INDIVIDUALS & FAMILIES SERVED BY FRC COMMUNITY OUTREACH PROGRAMS AND COLLABORATIVE PARTNERS FROM JAN - DEC 2021

FRC Impact Summary: 2021

This Narrative is meant to provide a snapshot of FRC Program & Community Services' action for 2021 in response to COVID-19 and services provided within our 5 usual Programs. We chose to provide program services based on the needs expressed (an average of just over 90 calls per day) by the many populations we serve across the North Mississippi area. FRC continued providing our usual Program Services (**1-Family Dynamics/Parenting; 2-Youth Development & Reentry; 3-Workforce Training/Education; 4-Education & Literacy; and 5-Adult Reentry**) by serving our target counties and communities in collaboration with our Community Coalition.

Our Program Services Total Unique Counts were 2,001 distinct client participants enrolled in services including 5,790 client Program Participation Counts for the calendar year 2021. Our Community Outreach Total Unique Program Participants and Community Outreach Counts/Numbers were 44,589 for the calendar year 2021.

We track our clients' needs and progress **internally** (Client Progress Assessments) and at **post-program** completion with a **Post Program Tracking Protocol** utilizing our formal instruments (FRC Client Progress Assessment-Post Program and/or the Recovery Capital Scale) measuring **all of our projected Metrics** by tracking participants in collaboration with our Research Team. Data baselines on our participants and their respective cohorts are collected in partnership with the National Strategic Planning & Analysis Research Center (NSPARC) at Mississippi State University, directly from agencies/organizations formal data statistics/reports, and the U.S. Census Bureau Reporting. We utilize the Statewide Longitudinal Data System (housed by NSPARC labs) to track our clients by cohort groups to follow Youth and Adult client's short term outcome status' at 3, 6, 12, and 18-month intervals and long-term outcomes subsequently beginning year two at a 12-month interval throughout the grant period (typically 3 - 5 years).