



The Family Resource Center
507 South Church St., Tupelo, MS, 38802
Phone: 662.844.0013 | Website: frcnms.org

FRC IMPACT NARRATIVE: JAN - MAR 2022 (1st Quarter)

CCCDM (ACF GRANT) IMPACT NARRATIVE: OCT 1, 2021 - MAR 31, 2022

CAC IMPACT NARRATIVE: JAN - MAR 2022 (1st Quarter)

MTFC IMPACT NARRATIVE: JAN - MAR 2022 (1st Quarter)

The purpose of the **Impact Narratives** are to disseminate a snapshot version of our Organizational Direct Program Services provided, Crisis Intervention Services provided, and our Community Outreach with Collaborative Community Partners Activity for children/youth, adults, and families within our target region. Organizational components are broken out by their purpose, populations served, and type of services provided. These components include the **Family Resource Center (FRC)**; the **Comprehensive Community Collaborative Development Model/Administration for Child & Family (CCCDM/ACF Grant)**; the **Child Advocacy Center (CAC)**; and the **Mississippi Tobacco-Free Coalition (MFTC)**. Our Direct Services provision and Community Outreach with community Coalitions and Collaborative Partners prevention/intervention activities are all implemented utilizing a **Crossover Model** approach to assess populations' needs, determine objectives, develop intervention and prevention strategies, implement these strategies, evaluate our output and outcomes/effectiveness to improve on each of these Models of assessment, implementation, evaluation and outcomes dissemination.

The following **Narrative Data** provides:

- 1. Participant Counts** (Unique Count of individual Participants receiving Services by Program)
- 2. Participant/Client Participation Levels** (Participant Engagement & Attendance Counts)
- 3. Participants/Clients Average Participation Rates** (Average Participation - average % per Program Service)
- 4. Program & Community Outreach Event Counts and their Specific Purpose & Services** (formal Community Collaboration & Coalition actions for the calendar year 2022 at quarterly intervals and annually at the end of the year).

NOTE: Also, upon request, **Data tables & graph illustrations with multiple data points can be broken out by varying demographics, specific services provided, and timelines.**

We determine and develop/adopt evidence-based intervention strategies to provide program services based on community needs assessments expressed through phone calls, emails, texts, social media posts, and formal surveys (it is not unusual to receive an average of well over 100 calls, emails, social media posts, and/or texts per day) by the many families, individuals, and youth in our Northeast Mississippi Region & respective communities. Assessments also include attending/serving on community agency meetings/task forces, conducting focus groups, administering formal surveys, and/or attending meetings of public-school boards, municipal councils, county boards, and workforce industry meetings across the Northeast Mississippi area we serve (see the **Program Services Provided** and the **"Provided for"** subheadings under each Program for the types of service needs currently indicated by our target region and our current Outputs).

CURRENT REPORT TIMELINE: JANUARY 1 - MARCH 31, 2022

Prepared April 15, 2022

by: Collin Billingsley, Ph.D., Process & Outcomes Data Coordinator | cbillingsley@frcnms.org

FAMILY RESOURCE CENTER

Family Dynamics/Parenting Program Services

Total Unique Counts of **99** with a Total Participation Count of **283** receiving positive youth development courses, course modules, with an Average Total Participation Rate of **34.98%**, and/or referral facilitation for Out-Source Partner Collaborative Services

Family Dynamic Program Services Provided:

- Active Parenting
- Co-Parenting & Non-Custodial Parenting
- Fatherhood
- Parenting Infants/Toddlers & Early/Middle Childhood
- Parenting Adolescence
- Domestic Violence Process Group
- Domestic Violence Education
- Healthy Relationships

Provided for:

- MDCPS & Comprehensive Addiction Recovery Act (CARA)
- MDHS
- Head Start
- Criminal Justice System (Diversion, Circuit Courts, MDOC-Drug Courts, Jails, Regional Prisons)
- MDMH
- MSDH

Adult Reentry Program Services

Total Unique Counts of **71** with a Total Participation Count of **325** receiving reentry courses, course modules, and/or Moral Recognition Therapy (MRT) process group sessions with an Average Total Participation Rate of **22.05%**, and/or referral facilitation for Out-Source Partner Collaborative Services.

Adult Reentry Program Services Provided:

- Adult Reentry Education
- Adult Addiction Recovery Education
- Adult Moral Recognition Therapy
- Family Addiction Recovery Education
- Recovery Peer Support Group
- Conflict Resolution or MDMH approved Anger Management

Provided for:

- MDHS & MDCPS & Comprehensive Addiction Recovery Act (CARA)
- Criminal Justice System (Diversion, Circuit Courts, MDOC-Drug Courts, Jails, Regional Prisons)
- MDMH
- Community Agencies (Regional Rehab, Faith-Based, Addiction & Psychiatric Centers)

Crisis Intervention:

NOTE: Crisis Intervention Services are provided for Youth, Adults, & Families with Immediate Needs--Food Insecurity, Homelessness, Domestic Violence/Safe-House, Health Risk, Beds for Kids, Car Seat Safety, Utilities Cut off, Clothes, Diapers, Baby Formula, and other direct threats to anyone's immediate health and safety.

- Total unique count of **94** clients receiving urgent or emergency services including Food (FRC Pantry), Infant Diapers, Adult Diapers, Clothes (FRC Clothes Closet) Utility Bill referral facilitation for assistance, Beds for Kids, Housing referral facilitation, Car Seat Provided and Car Seat Safety Education sessions.

Community Outreach & Collaborative Community Partner Events:

- 4/2/22: **100** Participants | Bilingual Health Fair | Community Booths from Agencies Supporting Health Care Navigation for Spanish Speaking Population/3.5 Hours Duration | Pontotoc County
- 4/4/22: **5** Participants | Economic Assistance: | Staff Training | Snap, Cheryl Hatch | Family Resource Center, Tupelo
- 4/7/22: Stop the Hurt! Child Abuse Awareness Conference 2022| STOP THE HURT | CCCDM Vendor Booth-Services we Provide | BancorpSouth Center, Tupelo Location
- 4/12/22: **11** Participants | Family Resource Center CCCDM/ACF Grant Training | Staff & Collaboration Partner Implementation/Intervention Training | Family Resource Center, Tupelo
- 4/23/22: **6** Participants | Imagine the Possibilities: Career Expo | Staff Training | Toyota Wellspring Education Fund | CDF, Tupelo

5 TOTAL COMMUNITY OUTREACH EVENTS INCLUDING COLLABORATIVE PARTNER PARTICIPATION FROM JAN - APRIL 2022

***Youth Development & Reentry Program Services**

***Education & Literacy Program Services**

***Career/Job Readiness/Essentials Program Services**

NOTE: DUE TO COVID REFERRAL BARRIERS for the PUBLIC SCHOOLS, ALTERNATIVE SCHOOLS, JUVENILE JUSTICE SYSTEM, YOUTH COURT, & CIRCUIT COURT WE ARE JUST BEGINNING TO SEE A RENEWAL IN REFERRALS RECEIVED IN SMALL AND SPORADIC NUMBERS FROM THESE SOURCES AGAIN. WE SHOULD BE REPORTING DATA ACTIVITY FOR THE FOR FOLLOWING PROGRAMS AND SERVICES WE PROVIDE FOR THESE SOURCES/POPULATIONNS FOR SECOND QUARTER.,

***Youth Development & Reentry Program Services**

Total Unique Counts of [] with a Total Participation Count of [] receiving positive youth development courses, course modules, with an Average Total Participation Rate of [] and/or referral facilitation for Out-Source Partner Collaborative Services

Positive Youth Development Program Services Provided:

- Bullying/Cyberbullying
- Internet Safety
- Abstinence & Sexual Risk Avoidance
- Teen Dating Violence
- Teen Pregnancy Prevention
- Positive Youth Development Course & Modules

Provided for:

- Public Schools
- Alternative Schools
- Community Youth Organizations (Boys & Girls Clubs, Church Youth Programs)

Youth Reentry Program Services Provided:

- Youth Addiction Education & Prevention
- Youth Moral Reconation Therapy

Provided for:

- Youth Court
- Chancery Court
- MDCPS & MDHS
- Public Schools & Alternative Schools
- Community Youth Organizations (Boys & Girls Clubs, Church Youth Programs)

***Education & Literacy Program Services**

Total Unique Counts of [] with a Total Participation Count of [] receiving education and literacy courses, course modules, or workshop modules and an Average Total Participation Rate of [] and/or referral facilitation for Out-Source Partner Collaborative Services

Education & Literacy Program Services Provided:

- Online High School Credit Recovery Modules
- GED/HiSet & Online Exam Preparation
- GED & HiSET Programs Out-Source Facilitation with Community College Navigators
- ACT Preparation Modules
- ESL Courses or Out-Source Facilitation to a Resource
- Early Childhood-Pre-K Education Modules
- Child Literacy Modules & Adult Literacy Modules

Provided for:

- High School Districts in Target Counties
- Mississippi Community Colleges (Primarily ICC & NEMCC)
- MDCPS & MDHS
- Regional Industry, Agencies, Businesses

***Career/Job Readiness Program Services**

Total Unique Counts of [redacted] with a Total Participation Count of [redacted] receiving career or job essential skills training modules, course modules, or workshop modules with an Average Total Participation Rate of [redacted] and/or referral facilitation for Out-Source Partner Collaborative Services

Career/Job Readiness/Essentials Program Services Provided:

- Essential Career/Job Readiness
- Essential Life Skills
- Financial Literacy
- *Smartstart --Out-Source Facilitation with Community College Navigators*
- *ACT WorkKeys --Out-Source Facilitation with Community College Navigators*

Provided for:

- MDHS
- Mississippi Community College (Primarily NEMCC & ICC)
- MDCPS & Comprehensive Addiction Recovery Act (CARA)
- Criminal Justice System (Diversion, Circuit Courts, MDOC-Drug Courts, Jails, Regional Prisons)
- District Attorney Office
- MDMH & MSDH
- Community Agencies (Regional Rehab, Faith-Based, Addiction & Psychiatric Center)

FRC SUMMARY OF PROGRAM OUTPUT: JAN - MAR 2022 TOTAL UNIQUE COUNTS | PARTICIPATION COUNTS | AVERAGE PARTICIPATION RATE | COMMUNITY OUTREACH TOTAL PARTICIPATION COUNT

FRC Program Services Current Data Summary for January - March 2022 is 181 Unique Counts (distinct number of client participants) enrolled in services including 608 Program Participation Counts (participant counts/attending/activity) with an Average Participation Rate of 29.77%. Community Outreach & Collaborative Community Partner Events included 122 Participants for community partner collaborative/coalition outreach Prevention Education, Screening, and Early Intervention activities.\

CCCDM ACF GRANT # HHS-2019-ACF-ACYF-CA-1559 Collaborative Youth Maltreatment Risk Prevention & Family Safety Services (Data below includes Program Services Implemented from 10/1/21 - 3/31/22)

Total Unique Counts of 99 Unique counts with a total Participation Count of 165 receiving In-House services (formal assessments, referral facilitation, family dynamics/parenting courses, course modules, process group sessions) and/or Out-Source Collaborative Partner services or referral facilitation include the following:

CCCDM Program Services Provided:

- FRCNMS Personal Intake
- CCCDM Risk Rating Scale

- Adverse Childhood Experience (ACE) Questionnaire
- CCCDM Service Navigation Assessment
- CCCDM Risk Rating Scale (Post)
- Protective Factors Survey

Provided for:

- MDCPS
- MDHS
- Head Start
- Criminal Justice System (Diversion, Circuit Courts, MDOC-Drug Courts, Jails, Regional Prisons)
- MDMH
- MSDH

CHILD ADVOCACY CENTER SERVICES & COUNTS

CAC includes a target region of 13 Counties (Lee, Pontotoc, Union, Benton, Tippah, Alcorn, Prentiss, Tishomingo, Itawamba, Monroe, Chickasaw, Calhoun, Webster).

Total New Participant Served Count of 339 and a Total Existing Participants Served Count of 528 with a Total Participants Served Count of 867. CAC Direct Forensic Services and/or referral facilitation for Out-Source MDT Partner Collaborative Services include the following:

Child Advocacy Center Client Services Provided:

- INDIVIDUALS ASSISTED WITH VICTIM COMPENSATION APPLICATION
- INFORMATION & REFERRAL
- PERSONAL ADVOCACY/ACCOMPANIMENT
- EMOTIONAL SUPPORT OR SAFETY SERVICES
- SHELTER/HOUSING SERVICES
- CRIMINAL/CIVIL JUSTICE SYSTEM ASSISTANCE

Provided for:

- Criminal Justice System
- MDCPS
- MDHS
- MDMH
- Community Agencies (Regional Rehab, Faith-Based, Addiction & Psychiatric Centers)

MISSISSIPPI TOBACCO-FREE COALITION SERVICES & COUNTS

MTFC includes a target region of 7 Counties (Lee, Chickasaw, Monroe, Oktibbeha, Clay, Lowndes). Lee & Chickasaw County Data Only Jan - Mar 2022--Still analyzing Monroe, Oktibbeha, Clay, & Lowndes Counties, they will be combined with the Second Quarter in the Semi-annual Report (Jan - June 2022 Impact Narrative).

Total Prevention Education Counts of 545 with a Total Participation Count of 84 Adult Educational Referral Facilitation.

MTFC Awareness Education, Prevention Follow-up/Tracking, Individual or Community Prevention Education Services, and/or referral facilitation for Out-Source Collaborative Partner direct services for quitting the use of tobacco include the following:

Mississippi Tobacco-Free Coalition Program Services Provided:

- Multi-Unit/HUD Housing presentations
- Public Schools for Tobacco/Vaping Disciplinary Work

- Coalition Member Participation & Interests
- Follow-up Visits to Ensure TIPS Poster Visibility
- Conduct E-Cig/Vaping Presentations
- Disseminate Educational Materials to Stakeholders and Partners
- Conduct Merchant Training Sessions
- Freedom from Smoking Presentation to Businesses
- Develop, Distribute, & Presentation of Information Packet to City Council (Clerks, Mayors, City Officials, Council Members etc.)
- Engage with State and Community Leaders & Disseminate Educational Materials
- Provide Communication originated by MSDH
- Distribution of TIPS Campaign Materials
- Attend & Present to Public School Health Council Meetings

Provided for:

- Public Schools & Boards
- Businesses
- Industry
- City Councils
- Community Agencies
- County Governments & State Government Agencies