



The Family Resource Center of North Mississippi
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FRC IMPACT NARRATIVE BY AWARD YEAR: DHS GRANT YEAR OCT 1, 2018 - DEC 31, 2019

The following *Impact Narrative* for the *MDHS Grant Period of 2018/2019* includes a Summary and a snapshot of Data Breakouts for each FRC Program Service Provided, Participant Enrollment Counts, Participants Service Engagement/Attendance Counts, Populations Served, and Referral Sources for each Program.

Performance Evaluations were conducted to determine Participant Progress Status and contribute to improving Program Services & revising or adding specific Programs, Curricula, & Services by utilizing Measures/Assessments and Data Capture, Tracking, & Analytics processes of Service Designs, Procedures/Protocols, Program Curricula, Staff Performance, Community Partner Collaboration, and Center Logistics. Performance status' and progress were provided and discussed with Provider Staff Monthly, Quarterly, and a final Annual Performance Evaluation was conducted at the end of the grant year period. Quarterly Performance is presented to our FRC Board of Directors at each quarterly Board Meeting and Monthly Performance Status was submitted to MDHS. The annual Performance Evaluation was also presented to the FRC Board the MDHS Data Team at the end of the current grant year to compare our performance with MDHS projected grant Deliverables (see the NOTE below).*

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***NOTE: DATA BREAKOUT TABLES ARE AVAILABLE TO SEE DEMOGRAPHICS BY ENROLLMENT COUNTS IN PROGRAM SERVICES, CLIENT PARTICIPATION COUNTS, RATES OF PARTICIPATION & PROGRAM COMPLETIONS (OUTPUTS), OUTCOMES, AND AN OVERALL PERFORMANCE EVALUATION COMPARING BASELINE MEASURES AND FRC PROGRAM PERFORMANCE EFFECTS ON TARGET METRICS DEVELOPED BY THE MDHS DATA TEAM AND FRC.**

FRC Impact Summary: 2018/2019

From **October 1, 2018 through December 31, 2019 grant period**, FRC's total Child/Youth, Family Dynamic, Education & Literacy, Career/Job Readiness & Adult Reentry, and Community Outreach & Crisis Intervention services were provided for **50,351** distinct Client Participants which included **116,476** Participant/Engagement Compliance Counts of services delivered in one or multiple programs/service types (see data listed below in the **Impact Narrative Data Breakouts**). *Child & Youth Programs* had a **Participant Enrollment Count Total** of **27,281** distinct clients with **Participant Attendance Counts** including **42,499** that received classes/services delivered in one or more of the respective Youth Development, Youth Reentry Programs (Youth Court, MDHS, MDCPS, Alternative Schools).* The *Family Dynamic Program* **Participant Enrollment Count** was **13,338** distinct clients including **31,814** **Participant Attendance Counts** in classes/services delivered by one or multiple Programs.

Education & Literacy (**Youth & Adult Participants are combined under Education & Literacy**) **Participant Enrollment Counts** were **5,471** distinct clients with a total **Participant Attendance Counts** of **30,052** in classes or educational/developmental therapy sessions. *Career/Job Readiness & Adult Reentry Programs* **Participant Enrollment Counts** were **6,683** distinct clients and **Participant Attendance Counts** were **19,441** in classes, course modules, or process groups. We provided *Community Outreach* services including **88** **Separate Prevention Education & Legal Resources Events** for **366** **Participant Counts** engaging or receiving services (see Breakouts Table below for specifics) & *Crisis Intervention Services* (Community & Faith-Based Collaboration) **Participant Enrollment Counts** was **637** Clients with **Participant Engagement Counts** **787** services fully executed (food insecurity, homelessness, “Beds for Kids,” utility bills and rental assistance, clothes closet, diapers, formula, etc.--see Breakouts Table below for all services).

With our EAC database and a new Data Intelligence Apps Platform name QlikView, we track our clients progress internally (Client Progress Assessments) and with a **Post Program Tracking Protocol** utilizing our formal instruments (FRC Client Progress Assessment-Post Program and/or the Recovery Capital Scale) in collaboration with our Research Team (MOU), National Strategic Planning & Analysis Research Center (NSPARC) at Mississippi State University. We utilized the Statewide Longitudinal Data System (housed by NSPARC labs) to track our clients by subpopulation cohort groups to follow Youth and Adult client’s short term outcomes at 3, 6, 12, and 18 month intervals and long-term outcomes at year two at a 24 months post-program interval throughout the grant period (preferably 3 - 5 years). Our **Target Metrics** we tracked included: **1. Employment Rates & Sustainability, 2. Family Recidivism Rates with MDCPS/MDHS and Sustainability 3. Non-Adjudicated Juvenile Delinquency 4. Adult Arrest/Charged Diversion Rates, 5. Adult Felony Incarceration/Probation Recidivism Rates, 6. Substance Use Recovery Rates, 7. High School Diploma or Equivalency Completion Rates, and 8. Workforce Educational/Career Development Rates (Enrolled or Earned Career Certificates/College Degrees).**

The data capture, analytics, and tracking data and the respective outputs, outcomes, and effects on targeted metrics for the designated Populations served were disseminated to our primary stakeholders (FRC Board of Directors, MDHS Director, Grant & Data Teams, MDCPS, First Judicial District Circuit Court Judges & District Attorneys, Youth Court Regionala Directors & Counselors, Community College Workforce Directors, Public School Officials, Local Industry leaders, other Community Coalition Partners, and our community stakeholders at large).

KEYWORDS & LEGEND:

- **Programs** are listed in the **blue font**.
- **Program Curriculums or Services** are listed under each Program and represent the Courses or Process Group titles or the Service topics provided.
- **Number of Service Offerings** represents the number of classes or modules by individual course, or process group sessions, or crisis intervention services (including case management) offered/provided.
- **Participants Enrolled Count** represents the number of participants enrolled in each particular Service provided/offered.
- **Unique ID** means each participant was assigned a five-digit ID number, unique to that participant only, that was generated by the EAC at entry and FRC staff submission of the single participant’s Intake into the EAC database.
- **Participation Count** represents the number of attendance counts for participants/clients enrolled for each particular service.

2018/2019 FRC IMPACT NARRATIVE DATA BREAKOUTS BY PROGRAM

NOTE: Program Curriculums with Course offerings required 10 Hours in 10 one-hour weekly class.

Positive Youth Development Services

*If the Counts for Positive Youth Development appear disproportionately high, this is explained due to the ability of one Youth Development Navigator staff to provide services to as many as 150 - 200 students over 5 or 6 class periods (e.g., 5 or 6 sections of 5th graders at one school) in one day may receive an informative Module on Cyberbullying.

28,865 participants enrolled with a total attendance/participation count of **45,959** in classes or workshop modules.

- Bullying/Cyberbullying
- Internet Safety
- Abstinence & Sexual Risk Avoidance
- Teen Dating Violence
- Teen Pregnancy Prevention
- Positive Youth Development Course & Modules
- Healthy Teens Council Meetings
- High Level Tobacco Education

Provided for:

- Public Schools
- Alternative Schools
- Community Youth Organizations (Boys & Girls Clubs, Church Youth Programs)

Youth Reentry Services- Adjudication Diversion & Adjudicated Youth (Pilot Implementation Began January 2019)

83 participants enrolled with a total attendance/participation count of **82** in classes, modules, or process group sessions.

- Youth Addiction Education & Prevention
- Youth Moral Reconation Therapy

Provided for:

- Youth Court
- MDCPS
- MDHS
- Public Schools
- Alternative Schools
- Community Youth Organizations (Boys & Girls Clubs, Church Youth Programs)

Family Dynamics Services

11,451 participants enrolled with a total attendance/participation count of **28,765** in classes or modules or process group sessions.

- Active Parenting
- Co-Parenting
- Fatherhood
- Infants/Toddlers Parenting
- Healthy Relationships
- Essential Life Skills
- Parent Activity & Child Time (PACT)
- Toyota Family Learning Center/Parent Time
- Parents As Tender Healers (PATH)
- Supervised Home Visits

- High Level Tobacco Education
- Non-Custodial Parenting
- Development
- Trauma/Separation
- Behavioral Management
- Teamwork

Provided for:

- MDCPS & Comprehensive Addiction Recovery Act (CARA)
- MDHS (gen+)
- Head Start
- Criminal Justice System (Diversion, Circuit Courts, MDOC-Drug Courts, Jails, Regional Prisons)
- MDMH
- MSDH
- Toyota North America, Inc. (Blue Springs, MS Employees)
- Community Agencies (Regional Rehab, Faith-Based, Addiction & Psychiatric Centers)

Education & Literacy Services (Youth & Adult Participants are combined under Education Counts)

3,961 participants enrolled with a total attendance/participation count of **24,622** in classes or therapy sessions. (Number of services provided for completion varied by individual status)

Youth & Adult Education Program Services:

- High School Diploma (GED/HiSET/NLRO)
- ESL (Spanish & Arabic)
- Early Childhood Education
- Computer Skills Training
- Testing-Taking Skills Training
- Aging & Elderly Education
- Health & Wellness Education
- Adult Literacy
- Child Literacy

The following 4 Services were provided partially on-site & out-sourced to Tupelo Regional Rehab & the Tupelo Autism Center

- Dyslexia Therapy (On-site)
- Speech Therapy (On-site & Tupelo Regional Rehab)
- Occupational Therapy (Tupelo Regional Rehab)
- Auditory Therapy (Tupelo Regional Rehab)
- Applied Behavioral Analysis (Tupelo Autism Center)

Provided for:

- MDHS
- Public Schools
- Alternative Schools
- Parents (Child has “dropped out”)
- MDCPS
- Head Start
- Youth Courts
- Regional Rehab Center (Speech Therapy, Occupational Therapy)
- Tupelo Autism Center (ABA Therapy developmental services for Autism population)
- Community Youth Organizations (Boys & Girls Clubs, Church Youth Programs)

Career/Job Readiness Services

2,721 participants enrolled with a total attendance/participation count of **5,298** in classes or workshop modules.

- Career/Job Readiness Assessments & Coaching (Face-to-Face & Online Modules)
- Career Certificate/College Degree Program
- Interviews Attained
- Gained Employment
- Smartstart
- Financial Literacy

Provided for:

- MDHS (gen+)
- Mississippi Community College Corridor Consortium (Included 5 Local Community Colleges)
- MDCPS & Comprehensive Addiction Recovery Act (CARA)
- Criminal Justice System (Diversion-District Attorney, Circuit Court Judges, Probation Officers, Drug Courts, Jails, Regional Prisons)
- MDMH
- MSDH
- MCCB (Mississippi Community College Board)
- Community Agencies (WIN Job Centers, Faith-Based Organizations, Addiction, Psychiatric, & Community Mental Health Centers)

Adult Reentry Services (Pilot Implementation began January 2018)

3,595 participants enrolled with a total attendance/participation count of **14,166** in classes, modules or process group sessions.

- Adult Moral Reconciliation Therapy
- Adult Addiction Recovery Education
- Addiction Recovery Support Process Group
- Court/Diversion Referral Facilitation
- Family Addiction Recovery Education
- Anger Management (MDOC Approved)
- Conflict Resolution

Provided for:

- MDHS (gen+)
- MDCPS & Comprehensive Addiction Recovery Act (CARA)
- Criminal Justice System (Diversion-District Attorney, Circuit Court Judges, Probation Officers, Drug Courts, Jails, Regional Prisons)
- MDMH
- Community Agencies (WIN Job Centers, Faith-Based Organizations, Addiction, Psychiatric, & Community Mental Health Centers)

Community Outreach Services:

Community Prevention Education Services:

We provided Community Prevention Education services across all of our 41 County area that included Career Expos, Domestic Violence Events, Health, Safety, & Wellness Events, Free Legal Services, Positive Youth Development Events at Public Schools & Boys & Girls Clubs, the Annual Recovery Walk in the Park, and other annual local community events (festivals, ceremonies, memorials, galas, etc.).

88 Separate Prevention Education & Legal Resources Events or Sessions were provided for 366 Individual Participants.

- Community Resources Events
- General Legal Services
- Guardian Legal Services
- Community Resources Education

Provided for:

- MDHS (gen+)

- MDCPS & Comprehensive Addiction Recovery Act (CARA)
- Criminal Justice System (Diversion-District Attorney, Circuit Court Judges, Probation Officers, Drug Courts, Jails, Regional Prisons)
- MDMH & MSDH
- Public & Private School Districts
- Community Agencies (WIN Job Centers, Faith-Based Organizations, Addiction, Psychiatric, & Community Mental Health Centers)

Crisis Intervention Services & Community Faith-Based Assistance

637 clients with a total count of **787** services fully executed.

- Domestic Violence Education
- Domestic Violence Support Group
- Child Passenger Safety
- Basic Living Needs Provided (Beds for Kids, Food Pantry, Clothes, Diapers, Formula)
- Adult Individual Mental Health Therapy
- Family Therapy
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- Community Resources Facilitation (Utility Bills, Rental Assistance, Food Insecurity)
- Legal Clinic (Chancery Court Issues, e.g., Guardianship and General Legal)

Provided for:

- MDHS (gen+)
- MUTEH (Homelessness Agency)
- Salvation Army
- MDCPS & Comprehensive Addiction Recovery Act (CARA)
- Criminal & Civil Justice System (Chancery Courts, Circuit Courts, MDOC-Drug Courts, Jails, Regional Prisons)
- MDMH and MSDH
- Community Agencies (Regional Rehab, Faith-Based, Addiction & Psychiatric Centers)